

Joint Commissioning Case Study

Vision Impairment Case Study from parents perspective

I have 2 children with the eye condition Nystagmus and the support we receive from the Sensory and Communication Service at Suffolk County Council is outstanding.

C is 11 years old and is in her last year at Primary School and we have regular appointments to discuss how she is managing in the class with the laptop that she is using – making sure that everything is set up in the best possible way so that she will get maximum benefit from it. Often there will be suggestions made that something can be done in a slightly different way – which can make a huge difference to the way the equipment is being used. C will be starting at the High school this September and things have been put in place for her ready for her transition – extra visits – however many she feels that she will need, and maps of the school to be drawn up as they were for her brother J.

J is 13 and in year 9 of High School and we also have regular appointments for him as well. J's transition from the Primary school to the High School went very smoothly and he is progressing very well. He started off using the Laptop equipment that he had been using at the Primary school but found it very big to move around the classrooms so has since then been supplied with an iPad which is much more practical.

I have been attending the meetings that are held for both of the children and find this very beneficial. I am more than happy with the support and advice that is being given and whenever something needs to be followed up, or looked into, I know that this will be done very efficiently. We receive lots of information about programmes and features that are available that will make things much easier for both of the children. We always get follow up reports sent through of what was discussed at the meetings and any action that needs taking. Advice is given to the teachers at the schools so that they can then help in way that is needed.

In our experience so far we have had excellent support which has enabled both of the children to be coping as well as they are and doing well in their education.